

Lesson: The 5S



#### Introduction to 5S

- Definition and overview of 5S methodology
  - Systematic approach to workplace organization and efficiency
  - Aims to create a clean, organized, and productive work environment while promoting employee engagement and continuous improvement
- Historical background and origins of 5S
  - Originated in Japan in the 20th century as part of the Toyota Production System (TPS)
  - Developed by Taiichi Ohno
  - Created a visual workplace that promotes efficiency, waste reduction, and employee involvement
- Benefits and importance of implementing 5S in the workplace
  - Promotes a clean and organized work environment
  - Leads to increased efficiency and productivity
  - Reduces waste
  - Ensures a safe and pleasant working environment



- o Fosters a culture of discipline and employee engagement
- Enhances quality and reduces errors
- Sets the foundation for other improvement initiatives, such as Lean or Six Sigma,
- Link between 5S and overall organizational efficiency and productivity

# **Understanding the Five S's**



- Sort (Seiri): Importance of decluttering and organizing the workspace. This
  reduction in clutter not only saves time but also reduces the risk of errors and
  accidents, contributing to improved efficiency.
- Set in Order (Seiton): Organizing tools, equipment, and materials for easy access and efficiency. Focuses on organizing items in a logical and systematic manner by assigning specific locations for tools, equipment, and supplies. This organization minimizes search time and prevents unnecessary movements, leading to improved workflow and increased productivity.
- Shine (Seiso): Importance of cleanliness and regular maintenance. By identifying and addressing maintenance issues promptly, the risk of equipment breakdowns and disruptions to operations is minimized.



- Standardize (Seiketsu): Establishing standardized procedures and practices for sustaining the 5S system. Standardization reduces the likelihood of errors, rework, and delays, contributing to improved efficiency and quality.
- Sustain (Shitsuke): Ensuring long-term adherence and continuous improvement
  of the 5S principles. Regular audits, training, and employee involvement help
  ensure adherence to the 5S principles, fostering a culture of efficiency,
  productivity, and quality.

# Step by Step Guide to each of the 5S



#### 1. Sort (Seiri)

Aimed at eliminating unnecessary items and clutter from the workplace. This step helps improve efficiency, productivity, and safety by creating a clean and organized environment.

- Set clear goals and objectives
- Create a sorting team
- Determine sorting criteria
- Conduct item-by-item evaluation
- Dispose of unnecessary items
- Organize and label necessary items
- Review and sustain



# 2. Set in Order (Seiton)

# Examples of Set In Order



Focuses on arranging and organizing necessary items in a logical and efficient manner. This step aims to enhance productivity, minimize search and retrieval time, and create a visually standardized work environment.

- Analyze workflow and processes
- Group similar items
- Determine appropriate storage methods
- Assign storage locations
- Label and identify storage areas
- Implement visual controls
- Communicate and train



# 3. Shine (Seiso)



Focuses on cleanliness and regular maintenance of the workspace. This step aims to ensure that the work environment is clean, free from dirt, debris, and defects.

- Establish cleanliness standards
- Develop cleaning schedules
- Provide necessary cleaning tools and supplies
- Train employees on cleaning procedures
- Perform routine cleaning activities
- Conduct deep cleaning and maintenance activities
- Promote a clean work culture



#### 4. Standardize (Seiketsu)



Focuses on establishing standardized practices and procedures to sustain the improvements achieved in the previous steps (Sort, Set in Order, and Shine).

This step aims to create consistency, ensure everyone follows the established processes, and maintain a high level of organization and cleanliness.

- Document current practices
- Develop standardized procedures
- Communicate and train employees
- Display visual controls
- Review and update procedures
- Conduct audits and inspections
- Continuous improvement



#### 5. Sustain (Shitsuke)



Focuses on establishing systems and practices to sustain the improvements achieved through the previous steps (Sort, Set in Order, Shine, and Standardize). This step aims to create a culture of continuous improvement and long-term adherence to the 5S principles.

- Leadership commitment
- Employee engagement
- Establish monitoring and review mechanisms
- Continuously communicate and reinforce
- Recognize and reward
- Conduct periodic reviews and improvement projects
- Provide ongoing training and education



### **Implementing 5S**

# Before 5S



# After 5S



- Assess the current state of the workplace and identifying areas for improvement
  - o Conduct a thorough evaluation to identify areas that require improvement
    - Observe work processes, examining workstations, and gathering feedback from employees
      - Provides a baseline understanding of the existing challenges and areas where 5S principles can be applied effectively
- Create a plan for implementing 5S
  - Outlines specific goals, timelines, and the steps required to implement each of the 5S principles
  - Includes clear objectives, responsibilities, and key performance indicators (KPIs) to track progress
  - Informs all stakeholders to ensure alignment and commitment to the implementation process
- Engage employees and obtaining their buy-in for 5S implementation
  - Communicate the benefits of 5S, address any concerns, and emphasize the positive impact it will have on their work environment
  - Encourage their active participation in the planning and decision-making processes to create a sense of ownership and responsibility



- Set up visual management systems and tools to support 5S
  - Using color coding, labels, and signage, help employees quickly identify locations, tools, and equipment
  - Implementing tools like shadow boards, floor marking, and kanban systems further reinforce the principles of 5S and improve overall workplace efficiency
- Train employees on 5S principles and their roles in sustaining the system
  - Employees should be educated on the purpose of each of the 5S steps, how they contribute to workplace efficiency, and their individual roles and responsibilities in sustaining the system

#### **Best Practices and Case Studies**



- Toyota
  - By organizing workstations, implementing visual management systems, and ensuring cleanliness and orderliness, Toyota achieved streamlined processes, enhanced productivity, and improved safety.
- Virginia Mason Medical Center
  - By focusing on eliminating waste, improving organization, and creating a standardized work environment.



- By implementing 5S, they were able to reduce medical errors, improve the availability of supplies and equipment, and optimize workflows.
- Case Study:
   <a href="https://www.virginiamasoninstitute.org/resource/surgical-setup-reduction-improves-patient-outcomes/#">https://www.virginiamasoninstitute.org/resource/surgical-setup-reduction-improves-patient-outcomes/#</a>

#### **Best Practices:**

- Leadership commitment
- Employee engagement
- Clear Communication
- Training and education
- Standardized procedures
- Visual management
- Continuous Improvement
- Celebrate success

### **Sustaining and Continuous Improvement**



- Establish monitoring and auditing systems to track adherence to 5S principles
- Conduct regular 5S audits and inspections



- Encourage employee involvement and ownership in sustaining 5S
- Use feedback and lessons learned to drive continuous improvement in the 5S system
- Integrate 5S with other quality management and improvement methodologies

#### **Conclusion and Next Steps**



In conclusion, the 5S methodology offers organizations a powerful tool for creating a clean, organized, and efficient workplace. By implementing 5S, we can achieve improved productivity, enhanced safety, reduced waste, and increased employee morale.

Outline of an action plan you can use to implement 5s in your workplace:

- Assess Current State: Conduct a thorough assessment of your workplace to identify areas that require improvement
- Evaluate the existing level of organization, cleanliness, and efficiency
- Set Goals: Define clear and specific goals for implementing 5S in your workplace
- Establish targets for improving organization, cleanliness, safety, and productivity
- Create a Implementation Team: Form a cross-functional team consisting of representatives from different departments or areas



- Assign roles and responsibilities to team members to ensure effective implementation
- **Provide Training and Education:** Train employees on the principles and benefits of 5S. Educate them on the specific steps involved in each of the Five S's: Sort, Set in Order, Shine, Standardize, and Sustain.
- **Sort (Seiri):** Organize a sorting activity to declutter and remove unnecessary items from the workplace.
- **Set in Order (Seiton):** Develop a layout plan to optimize the placement of tools, equipment, and materials for easy access and efficiency. Establish visual cues and labeling systems to clearly identify the designated locations for items.
- **Shine (Seiso):** Implement regular cleaning schedules and procedures. Encourage employees to take responsibility for cleanliness and maintenance in their respective work areas.
- **Standardize (Seiketsu):** Develop standardized procedures and work instructions for maintaining the 5S practices. Document and communicate the expectations for cleanliness, organization, and workplace behavior.
- **Sustain (Shitsuke):** Foster a culture of continuous improvement and sustained adherence to 5S principles. Implement regular audits and inspections to ensure compliance and identify areas for improvement.

# Monitor, Evaluate, and Adjust:

- Establish metrics and performance indicators to track the progress of 5S implementation.
- Regularly evaluate the effectiveness of the implemented 5S practices and make necessary adjustments.
- Celebrate Achievements: Recognize and celebrate milestones and achievements in implementing 5S.
- Encourage and reward employees' active participation and contributions.